

17364 U.S. PTO
07/31/03

16827 U.S. PTO
10/632517
07/31/03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:
Matos, et al. : Attorney Docket No.: 03-40110-US
Serial No.: Not yet known :
Filed: July 31, 2003 :
For: A System and Method for Enabling
Automated Dialogs :

NEW APPLICATION TRANSMITTAL

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Enclosed for filing is a new application for the above-entitled invention.

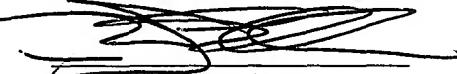
The application consists of:

34 pages of specification;
9 pages of claims;
1 page of abstract; and
24 sheets of informal drawings.

The inventors for this application are Paulo Matos, a resident of Massachusetts and citizen of Brazil and Brian O'Connor, a resident of Massachusetts and a citizen of Ireland.

It is respectfully requested that a Notice to File Missing Parts for this matter be directed to the undersigned.

Respectfully submitted,


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I hereby certify that this paper, and the papers and/or fees referred to herein as transmitted, submitted or enclosed, are being deposited with the U.S. Postal Service "Express Mail Post Office to Addressee" service under 37 CFR §1.10 on the date indicated above and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Name Todd A. Norton

Signature Todd A. Norton